

March 25, 2019

**Via ECFS**

Ms. Marlene Dortch  
Secretary  
Federal Communications Commission  
445 12th Street, SW  
Washington, DC 20554

Re: CG Docket Nos. 03-123 & 10-51

Dear Ms. Dortch:

On March 21, 2019, Isaac Roach and Doug Kerr of Sorenson Communications, LLC, and I met with the following members of the Commission staff:

- Patrick Webre and Robert Aldrich of the Consumer and Government Affairs Bureau;
- Eliot Greenwald and Michael Scott of the Disability Rights Office;
- Eric Burger, Chief Technology Officer; and
- David Schmidt of the Office of Managing Director

In the meeting, we discussed various situations in which businesses or other enterprises request VRS as summarized in the attached matrix. We discussed what information should be submitted to the TRS User Registration Database (“TRS-URD”) for each category of enterprise user, who should sign the self-certification for enterprise users, and what language that self-certification should contain. A copy of the proposed self-certification language is also attached to this letter.

In addition, we discussed the possibility of implementing a quarterly process requiring users of certain enterprise accounts to verify that the account is still being used or supervised by the person or department who it was assigned. Sorenson hopes to provide more detailed information in response to specific staff questions in the near future.

Sincerely,



Mark D. Davis  
*Counsel for Sorenson Communications, LLC*

cc: Meeting participants (by e-mail)